



Firmware Release Notes

January 2025

Honeywell BW™ Solo 1.24

All users are recommended to update their BW Flex instruments with the latest firmware.

Affected: Global

Dear Customers and Colleagues,

We are pleased to announce an update to the firmware of the BW™ Solo. The following features have been added:

NEW FEATURES-Alarm Acknowledgement

Configurations:

- Ability to get/set alarm acknowledgement configuration via Safety Suite™ software. The alarm acknowledgement configuration setting is disabled by default.

Functionality:

1. When the alarm acknowledgement is enabled, pressing a button when the sensor is in low/high alarm status will mute the buzzer and stop the vibrator.
2. After acknowledging an alarm, if the low/high alarm is triggered again, the device will display the low/high alarm normally until it is acknowledged again or the alarm status disappears.
3. If other alarms are triggered while in the low/high alarm acknowledgement status, their behaviors will follow the normal protocol.
4. The event log will now include entries for alarm acknowledgement.

Applicability

- This feature is applicable to all types of sensors.

IMPROVEMENTS

- AVV Test Issue: Resolved an issue where the testing a BW™ Solo device within the IntelliDoX would result in failure if the device had a low battery level.
- Various Bug Fixes.

NOTES AND INSTALLATION INSTRUCTIONS

1. Please note, the sensor firmware must be updated to version v1.064, available on the Honeywell Website, before updating the application firmware.
 - The zip file contains two files:
 - “BWS_01_240.Bin” required by user transferring new BW Flex 4 firmware via USB to IntelliDoX for upgrade of the gas detector.
 - “BWS_01_240.RFP” required by user manually updating new BW Flex 4 firmware via Safety Suite Device Configurator that is “on-premise”
2. Use Honeywell SSDC mobile app v.2.9.7 or above for the upgrade
3. Once the instrument firmware is updated to v1.240, the instrument cannot be downgraded back to the previous version.

ECOSYSTEM COMPATIBILITY

PRODUCT	VERSION
BW Solo	v1.24
IntelliDoX	v13.200
Safety Suite Plant	v3.6.2
Safety Suite Responder	v3.6.2
Device Configurator Mobile App	v2.9.9

Note: Customers must upgrade to the latest version of the firmware to take advantage of the latest features and security updates that may impact the previous versions of the firmware. In addition, any reported issues in previous releases will only be addressed by the newest firmware release.

In addition, a list of other currently supported devices and their corresponding firmware versions can be accessed by using the [Release Notes](#).

In case of issues with accessing your account or signing up for a trial, don't hesitate to contact Software Customer Support through the [support portal](#) or 1-833-556-3515 (Americas) or 0080081819691 (EMEA).

Contact your local Honeywell sales representative or one of Global Support Teams. For further assistance contact: detectgas@honeywell.com (Americas), analytics.ap@honeywell.com (Asia Pacific) or gasdetection@honeywell.com (EMEA).