

Honeywell Delivers An Exceptional Out-Of-Box Experience For End Users

Honeywell Enterprise Mobility offers one of the industry's most robust and proven set of managed mobility services focused on driving an exceptional end-user experience through world class deployment, helpdesk, break/replace, TEM and software as a service expertise. Recognized by Gartner as a "Challenger" in its Magic Quadrant for Managed Mobility Services (MMS), Honeywell is uniquely positioned to deploy and manage your mobile environment regardless of the device types, wireless carriers, EMM/MDM solution and applications utilized. And, with locations around the world, Honeywell can support your mobile workforce wherever you do business.

Since 2006, Honeywell has been leading the industry in driving efficiency and productivity through mobile. We have partnerships with OEMs, software providers, wireless carriers, device repair and recycling providers and more. Our experience and industry alignment ensure we are your single point of accountability and service for your entire mobility environment.

The Honeywell Operating System (HOS) uniquely differentiates Honeywell to ensure high quality and efficiency in all that we do and puts the focus on your company's needs, not your mobile environment.

Service Components



DEPLOYMENT
Provisioning,
configuration
and kitting
of mobile
devices to your
specifications—
ensuring an

optimal out of

box experience.



HELPDESK SUPPORT Customer-

branded,
24x7x365,
multi-lingual
support direct
to the end-user
with focus on
resolving all
issues related to
using the mobile
device, including
customerspecific
applications,
content and
workflows.



DEVICE DEPOT

Spare pool management, overnight device replacement, collection and disposition of inoperable devices, warranty management and recycling around the world to keep end-users up and running and productive.



LIFECYCLE MANAGEMENT

Out of warranty device repair, device protection plans, device buyback and recycling ensuring that you have a process for fixing, extending and disposing of devices on demand.



TELECOM EXPENSE MANAGEMENT (TEM)

Creation and management of a customer-specific self-service procurement platform, incorporating SSO and automated approval as well as ongoing invoice processing, optimization, auditing and dispute resolution focused on significantly reducing the amount of spend on wireless and wireline services.



SOFTWARE AS A SERVICE

End-to-end management of your mobile software environment, including security, content and application platforms utilized to extend mobility beyond the basics - freeing up resources to focus on other IT priorities.



CONSULTING

Uniquely qualified mobility consultants capable of driving mobile strategy, product evaluation and testing to ensure your organization has the guidance needed to meet/exceed your mobility initiatives.

Honeywell can deliver enterprise mobility services across the globe, with a dedication to productivity and efficiency and a focus on quality and customer service. We partner with some of the industry's biggest players to deliver a complete solution for your company's needs. Enabling productivity from any device at any time, anywhere in the world.

For more information:

www.honeywell.com/enterprisemobility

Honeywell Safety and Productivity Solutions

9680 Old Bailes Road Fort Mill, SC 29707 800-582-4263 www.honeywell.com Honeywell is committed and passionate about driving productivity and efficiency for our customers while placing total focus on quality and customer experience.

