

HONEYWELL EDGE SERVICES

Keeping your workforce operational for longer is becoming the key requirement in many customer environments. The pressure of ensuring that hardware devices work faster, operate longer, and don't fail, is a constant issue for IT managers across the globe.



Honeywell has been working with our customers in different market sectors to identify the key pain points in their processes, and how we can help to improve them. The result is Honeywell Edge Services.

Customers no longer want service that only provides repairs. So, Honeywell has developed a complete solution that provides the support you need for the entire lifecycle of a hardware device – from configuration and installation, to ongoing support, migration, and asset retirement.

With Honeywell Edge Services, you can:

- Reduce implementation time with devices fully configured to meet your organization's needs.
- Improve asset management, regardless of who manufactured the devices, with Honeywell Operational Intelligence.
- Increase operational uptime with Honeywell support contracts that include accessory and battery replacement – so you know your devices are always ready to be used.
- Reduce costs by identifying and removing hidden costs with Honeywell Expense Management.

Honeywell Edge Services enable you to focus on your business, without the distraction of managing hardware devices – giving you the edge you need to beat your competition.

SERVICE TYPES



Device Acquisition

Honeywell's project managers and mobility consultants are available to either assist your team or manage the entire project on your behalf.



Set Up and Deployment

Our trained staff will work with you to determine the right MDM to track your mobile assets and will load your approved software image on the device(s) of your choice.



Track and Monitor

Expense tracking ensures that you are not overcharged for time spent on your mobile devices. Operational Intelligence will track your assets, so you know their last location.



Maintain and Optimize

Honeywell's MDM administrators will keep your devices updated with the latest security patches and any updates from software providers.



Support Services

Honeywell's support contracts ensure that you're getting the maximum life out of each device. Edge Services Platinum Support is the industry's leading total support contract available today.



Asset Retirement

Honeywell's disposition services will recycle or resell your mobile device assets.

WHAT OVERALL SOLUTION WILL MEET MY ORGANIZATION'S NEEDS?	I NEED HELP CONFIGURING AND DEPLOYING NEW DEVICES.	HOW CAN I ANTICIPATE AND AVOID PROBLEMS?	WHAT IS THE BEST WAY OF GETTING DEVICES TO OPERATE FOR LONGER?	MY DEVICES NEED OPTIMIZING.	I NEED TO RETIRE MY OLD DEVICES.
Acquisition	Set Up & Deployment	Track & Monitor	Maintain & Optimize	Repair & Replace	Asset Retirement
Infrastructure Planning	Hardware Device	Asset Monitoring	Software Maintenance	Technical Support	EOL Support Options
Site Survey/ Assessment Infrastructure Design	Deployment On-site Installations Mobility Edge™ Tools	MDM Management Onsite System Health Checks Asset Management Audit	Software Customization Software Integration Services Software Updates (patches, etc.) Android Updates/Patches (security)	Helpdesk Support Online Tech Support	Buyback Opportunities Asset Recovery
Cost Management Options	Software	Expenses	Hardware Maintenance	Repair	
Honeywell as a Service (HaaS) Device Rentals Refurbish Sales	Software Customization Software Integration Services	Expense Management Telecom Expense Management	Cleaning Workflows WF Analytics and Consulting Process Improvement Services	Contract Coverage	
	People	Dashboards	Expenses	Replace	
	Onsite Technical Training	Data Intelligence Dashboard Operate (Circlon) Dashboard Circadia Dashboard	Expense Management	Device Depot Advanced Exchange	
	Workflows				
	WF Analytics and Consulting Process				

HONEYWELL OPERATIONAL INTELLIGENCE

Is the challenge of managing your entire mobile fleet overwhelming? Honeywell Operational Intelligence makes it easy by providing a manufacturer-agnostic operational-asset lifecycle and analytics solution for RMA (return merchandise authorization) that systematically tracks, manages, and optimizes all your IT assets, across all your locations, throughout the lifecycle. You always know where your devices are with Honeywell Operational Intelligence.

*Can be purchased separately

For more information

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