

Activating Licensed Honeywell Software

This note describes how to activate licensed Honeywell software. The activation method varies based on the target machine for the software being activated, so multiple activation methods are described. Section 2 describes the process for activating software that operates on a PC / Server, while section 3 describes the process for activating software that operates on a mobile computer.

Prior to deploying a software license, you should have the software to be licensed already installed on the target machine. **To download and install software** (if not already on the target machine), visit <https://hsmftp.honeywell.com/>. See example below for PC software that includes features to aid deployment of mobile computer software licenses.

File name	Action
AndroidRemoteViewer.pdf Added on 20190425	Download
Honeywell_StagingHubFoundation_v5.03.06.0251.exe Includes support for CK65 Added on 20190425	Download
ScanNGoInstalLv9.03.18.0027.exe Added on 20190425	Download
SmartSystemsSoftwareBundleWizardInstall_v5.03.18.0012.exe Added on 20190425	Download
StagingHub_InstallationGuide.pdf Added on 20190425	Download
Staging Hub_CompatibilityMatrix_5.00.pdf Added on 20190425	Download
Staging Hub_Release_Notes_v5.03.06.0251.pdf Added on 20190425	Download

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1. What You Will Need

In order to activate Honeywell software, you will need an Activation ID. You can locate the Activation ID on the e-mail received from the Honeywell/Intermec License Center (ACSHSMLicense@Honeywell.com) for the product you are activating.

The License Center e-mail also includes the name of the software product and number of copies purchased. Go to <https://hsmftp.honeywell.com/> to find and download the software. Review the release notes that accompany the software for any special installation and/or activation instructions.

2. Activating Software that operates on a PC or Server

The following instructions apply to software installed on a PC or server and includes products such as SmartSystems Staging Hub Bundle, Staging Hub, and the Windows (Intermec) Terminal Emulation Session Persistence Server. These instructions also apply to developer tools such as the WWAN Toolkit. This process requires your PC / Server to be connected to the internet.

Activating Licensed Honeywell Software

To Activate Software:

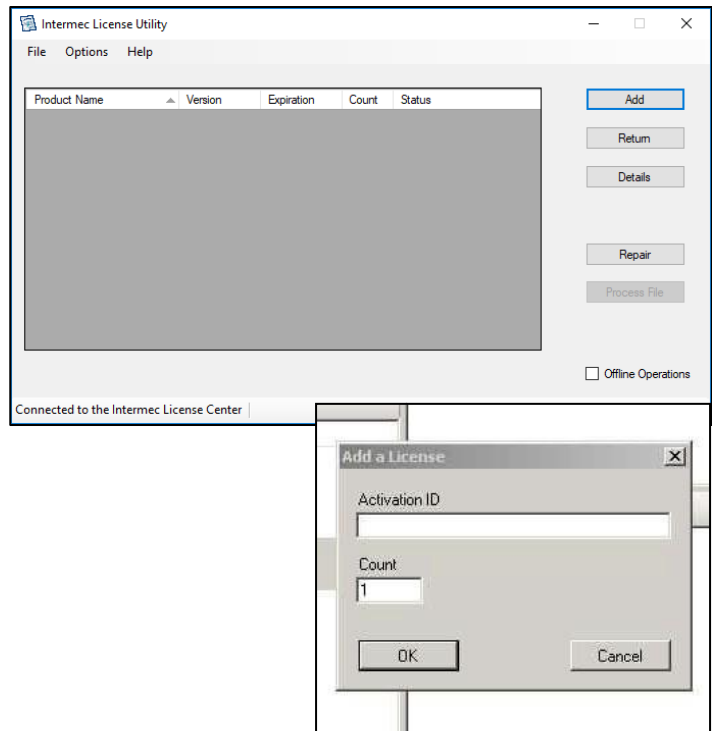
1. If you have not already done so, install the software. Review the release notes that accompany the software prior to installation.

2. Some products will automatically prompt for an Activation ID during software installation. Other products will not. If you are not prompted for an activation ID during the installation process, or if you are activating the software after installation is complete, follow these steps to display the Activation ID prompt:

Select **Start > Programs > Honeywell > License Utility**

Press the **Add** button.

3. When prompted, enter the **Activation ID** from the License Center e-mail.
4. If prompted, enter the number of licenses that should be enabled on this PC/Server in the **Count** field. By default, the count is 1. Multiple copies may have been ordered for multiple users, so only enter the number of licenses needed for use on this computer.
5. Press the **OK** button to complete the activation process.



To Verify Activation:

1. Select **Start > Programs > Honeywell > License Utility**

If activation was successful, the license will be displayed in the Honeywell/Intermec License Utility.

If you cannot activate your software over the internet:

1. Select **Start > Programs > Honeywell > License Utility**
2. Select the **Help** option from the menu for detailed information on an alternate process for activating your software using offline operations.

Activating Licensed Honeywell Software

3. *Activating Software that operates on a Mobile Computer*

The following instructions apply to Honeywell software installed and licensed on a Honeywell mobile computer. This includes products such as Client Packs, Browser, and Launcher.

Note: Some software may be ordered as a factory activated option on a mobile computer. Factory activated software is ready to use when you take the computer out of the box. **The activation steps described below are not required for factory activated software.**

To complete activation, you will need the Honeywell License Manager, an administrative tool that provides a fast, easy and secure way to assign licenses to mobile computers. Along with other key tools for maintaining, provisioning and servicing your Honeywell equipment, the License Manager is included in Staging Hub. The License Manager eliminates the need to manually key activation IDs into individual mobile computers. It holds your licenses in a License Vault and provides the flexibility to assign an available license to any supported computer (not just a computer with a specific serial#) or transfer licenses between computers. The License Manager is only required for assignment of licenses to devices. Licenses may be distributed to a mobile computer by using Staging Hub or any other file transfer method.

Loading licenses into the License Vault:

1. If you have not already done so, install and launch Staging Hub. This software may be received at no charge by ordering SKU License SKU: 454-076-002. For Remote control and device grouping capability, purchase SmartSystems Staging Hub Bundle: SKU 454-048-001. Both software can be downloaded at at <https://hsmftp.honeywell.com>.
2. Right click on the License Manager icon in lower left portion of the Staging Hub Console, and select Add License.
3. Enter Activation ID from the License Center e-mail.
4. In the Count field, enter the number of licenses to be stored and managed in the License Vault on this PC/Server. The License Center e-mail shows the number of copies purchased. You may load all of the licenses onto this computer or reserve some for use in a License Vault on another computer.



When successfully loaded, licenses are displayed in the License Vault on the Staging Hub Console. License name and a count of available licenses are also displayed. Right-click on the license icon for more options.

Loading licenses into the License Vault if you don't have internet connectivity:

1. Right click on the License Manager icon in lower left portion of the Staging Hub console, and select Open License Utility.
2. Select the Help option from the menu for detailed information on an alternate process for using offline operations

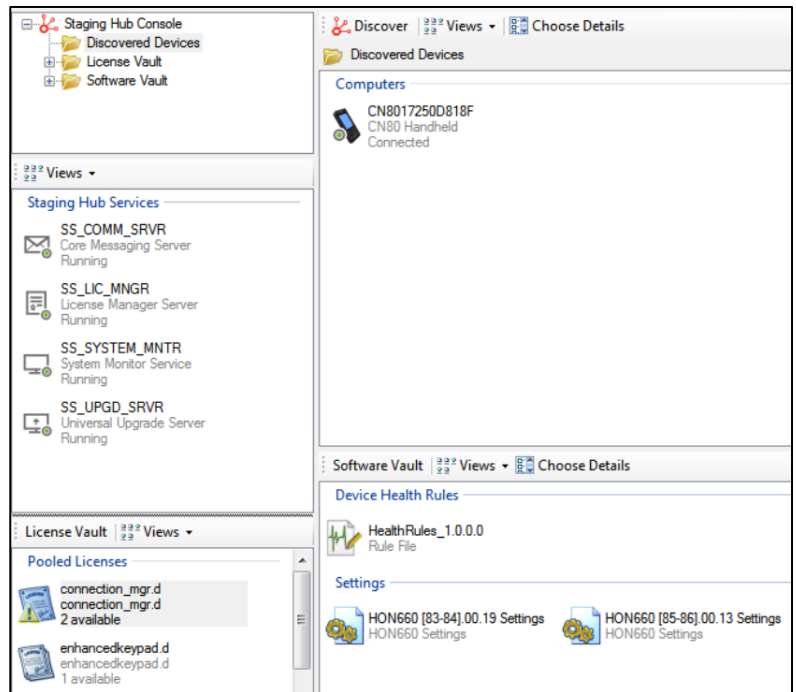
Activating Licensed Honeywell Software

Assigning licenses to mobile computers using Staging Hub:

Once licenses are loaded in the License Vault, use one of the following 3 methods to assign licenses to mobile computers using Staging Hub.

Method 1: To Activate software on a single mobile computer by using Drag-and-Drop:

1. Connect the mobile computer to the Staging Hub Server so that it is displayed in the Staging Hub Console. (See the Staging Hub Online help if you need additional information on how to connect to the Server.)
2. Drag the license icon from the License Vault and drop it on a mobile computer. When successful, you will see a decrease in the count of available licenses in the License Vault.



Method 2: To Activate software on a group of mobile computers by using Drag-and-Drop:

1. Connect the mobile computers to Staging Hub so they display in the Staging Hub Console. Assign the computers to a group by placing them into a folder.
2. Drag the license icon from the License Vault and drop it on a folder. When successful, you will see a decrease in the count of available licenses in the License Vault.

The AutoDeploy device grouping feature requires a SmartSystems Staging Hub Bundle license. The SKU to purchase the license is 454-048-001.

Method 3: To automatically activate software on a mobile computer:

Some applications automatically request a license from the License Manager when they are launched (auto-request). In this case, there is no need to drag a license from the License Vault and drop it on a computer. Consult the application documentation to determine if this feature is supported by your software. The mobile computer must be connected to the Staging Hub server when the application requests a license.

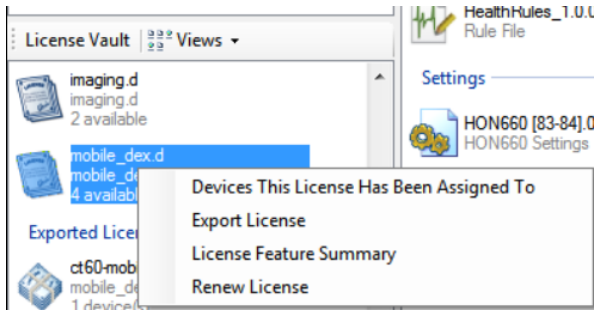
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Distributing licenses to mobile computers without using Staging Hub

You can export some or all of the licenses available in the License Vault so they can be distributed using a file transfer method other than SmartSystems. To do this, you must provide a list of computers that the license file will be valid for use with. When exporting licenses, you create a single file that will activate the software on any mobile computer on the list you provided. Once exported from the license vault, licenses cannot be transferred to other mobile computers or returned back to the License Vault.

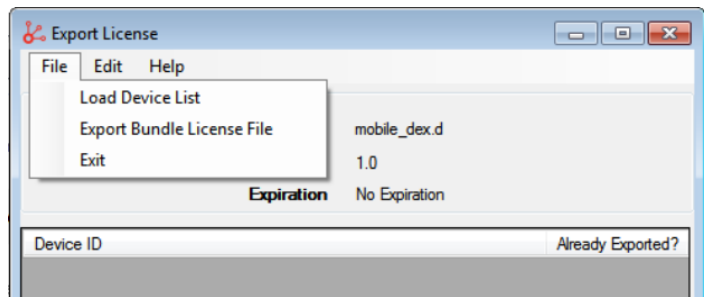
To Export Licenses from the License Vault into a License File:

1. Right-click the license in the License Vault and select **Export License**.

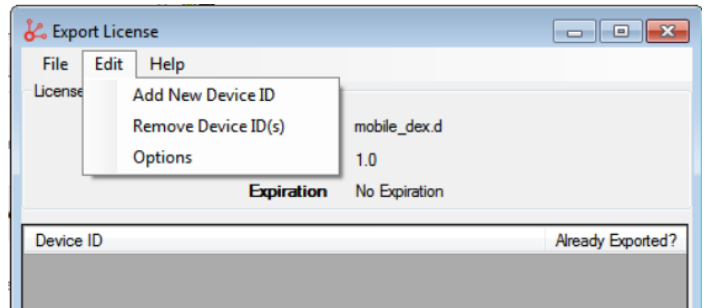


2. Provide a list of mobile computers that the exported license file will be used with. The list can't include more mobile computers than available licenses. If you have more than 100 available licenses, you can include up to 100 mobile computers in each export file. Use one of the following methods to add mobile computers to the list of activated mobile computers.

- You may import an external list of devices in text (.txt), comma-separated (CSV) or XML format. Select **File > Load Device List** to select the file to be imported. If a device ID is included in the list multiple times, only one license is assigned to that mobile computer. See SmartSystems on-line help for assistance in creating the list to be loaded.



- Select **Edit > Add New Device ID** to add mobile computers to the list. The Device Model is the first 4 characters of the configuration number located on the back of the mobile computer (ex: CTxx). The serial# is the serial number from the back of the mobile computer. This process supports a wedge scanner so serial numbers can be scanned into the input field instead of being entered manually.



3. Select **File > Export Bundle License File**. Name the file and specify a location for the file.
4. Transfer the license file created in the last step to each computer. The file must be placed into the \\SmartSystems\\SSConfigDir folder on the mobile computer. The software will be activated automatically.

Activating Licensed Honeywell Software

4. Activating Software Maintenance

Honeywell software maintenance entitles you to run software updates released during the term of your maintenance subscription. Activation IDs for software maintenance extend the maintenance expiration date included in the original license. Activation IDs for software maintenance must be activated on the same PC / Server as the original license. Activation IDs for software maintenance do not activate additional copies of software on different machines.

To Activate Software Maintenance:

1. If using software that operates on a PC / Server, follow the steps described in Section 2 above.
If using software that operates on a mobile computer, follow the steps described in Section 3 above.

Verifying Activation:

1. If using software that operates on a PC / Server, Select **Start > Programs > Honeywell > License Utility**.
If using software that operates on a mobile computer, right click on the License Manager icon in the SmartSystems Console and select **Open License Utility**.
2. If activation was successful:
 - o **Version** column will match the "Maintenance Expiration Date" displayed in the e-mail from the License Center. You are entitled to use any software updates created prior to this date.
 - o **Status** column will display "Maintenance Active". (Unless of course, the Maintenance Expiration Date displayed in the License Center e-mail is past)

