

LIFECYCLE SUPPORT SERVICES



EXPERT ASSESSMENTS

To protect your investment, we help you proactively evaluate overall system health, prevent issues and preserve system downtime.



ON-DEMAND PARTS

Gain access to the industry's most comprehensive material handling parts procurement website, including more than 110,000 OEM and commodity parts.



MODIFICATIONS AND UPGRADES

Projects are designed to reconcile obsolescence while providing modern enhancements for increased system capacity, flexibility and longevity.

Why we're known for the best technical support in the material handling industry:

- ▶ 15 seconds: average time to answer a call
- ▶ 45 minutes: average time to resolution of critical or serious issues
- ▶ 99 percent of all problems are resolved over the phone



FIELD SERVICE

Our field service team provides fast, effective responses to everything from system startups and servicing to emergency responses, predictive maintenance and in-house staff support.



TECHNICAL SUPPORT

Enjoy 24/7/365 operational support assistance to ensure the highest prioritization of issue resolution.



TRAINING

Learn the latest safety, system operation, maintenance and troubleshooting expertise through our extensive in-house, on-site and online training programs.

Be proactive! Maximize your system's uptime

Modern material handling systems are pushed beyond their limits.

Don't wait until peak season to find out if your system can match the speed and volume of your customers' demands.