

# HONEYWELL BW<sup>®</sup> RIGRAT SERVICE SOLUTIONS

Service Made Simple offers a comprehensive range of service options for transportable devices.



# MAXIMIZE THE VALUE OF YOUR HONEYWELL BW RIGRAT DEVICE

Honeywell's Service Offering includes service contracts, rentals, and on-demand services to address various needs. The Service program aims to extend the lifespan of the RigRat area monitor, reduce downtime, and improve performance.

Customers can choose the level of service that fits their requirements, with a team of service experts available for assistance. The service offerings are designed to maintain the performance, reliability, and longevity of the RigRat transportable monitor.



## FIND THE RIGHT SUPPORT SOLUTION WITH HONEYWELL

### SERVICE CONTRACTS

Honeywell offers three service contracts designed to provide a predictable total cost of ownership with specified service levels during the contract terms. Flexible upgrade options are available to match the service level requirements of each customer.

**Service Made Simple Total Care** is a lifecycle management service built to address user needs. The **Enhanced Service Contract** provides extensive coverage for devices including preventive maintenance, calibration and repairs. .

**Service Made Simple Lite** is a repair service that supports the RigRat's hardware and firmware over a 2-year period.

### ON DEMAND REPAIR

For customers without a Service Contract, Honeywell offers repair service at your convenience. With this service, our technicians will repair damaged circuitry and displays, calibrate and update firmware for a single fee.

### RENTAL SERVICES

Honeywell's most popular gas detectors including the RigRat are available to rent for short term or long-term projects. The Honeywell Rental Program offers comprehensive support and flexibility providing the reliability and quality you expect from Honeywell.

#### Process Measurement and Controls

830 East Arapaho Road  
Richardson, TX, 75081  
[www.honeywell.com](http://www.honeywell.com)

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