SMART TALK UNIFIED COMMS FOR SUPPLY CHAIN

Today's supply chain challenges: Workers in Warehouses, Distribution Centers (DC) and within Transport and Logistics (T&L) need reliable and powerful communications tools, whether at the depot, on the road or on the customer's doorstep.

To empower workers to deliver truly remarkable customer experiences requires a technology solution that will give them constant and instant connection to other workers, to operations, to customers – to the entire Supply Chain ecosystem, all at the touch of a button.

ENHANCING THE WORKER'S EXPERIENCE: INTRODUCING HONEYWELL SMART TALK

Honeywell Smart Talk is a true voice-enabled unified workforce communications application for the Supply Chain environment that tackles the problem of fragmented communications. Users receive enterprise-grade security for voice calling, text and media messaging and user presence. Smart Talk can be added to most types of mobile devices workers already carry. Device-enabled employees are always connected and able to access critical information from company headquarters and operational dispatch while out on the road making deliveries.

This minimizes contact as they continue to maintain social distancing, while keeping their focus on meeting logistics needs. Smarter communications for the entire team are enabled from a single mobile device. One device to manage and maintain. One device replacing the need to support and buy consumer mobile phones. With a constant and instant connection, workers have the tools and information they need to deliver exceptional customer experiences. Honeywell Smart Talk enhances employee engagement and productivity for faster and better outcomes.

50%

of executives say advancements in technologies are exerting a strong impact on their company's logistics, supply chain and transportation operations.[1]

1. Source: Forbes Insights

Honeywell

DESIGNED FOR SECURE, EASY INTEGRATION INTO SUPPLY CHAINS AND DISTRIBUTION CENTERS

The abundance of enterprise devices in the average distribution center have added unwanted layers of complexity for supply chain operations. Users need solutions that fit into their existing IT investments. Honeywell Smart Talk meets the need.

COMPATIBILITY
Fast to Deploy with Reduced Implementation Costs

- Operating system agnostic (Apple® iOS, Android™, Web Access)
- Platform agnostic (desktop, laptop, mobile, tablet)
- Interoperability with all SIP-Trunk-based call server, PBX and hosted providers
- LDAP leveraged to provision users quickly

SECURITY
Advanced Enterprise Security to Safeguard Store Information and Employee Data

- Voice and messaging encryption, TLS and Mutual TLS environments supported
- MDM ready to lock or remotely wipe containers
- Secure RTP support to encrypt video and audio media streams

FLEXIBILITY
Manufacturer-Agnostic; Scalable Across Operation and Existing Devices

- Annual and multi-year subscriptions
- Full suite of communications (chat, video, VoIP, PTT)

QUALITY
Seamless Roaming and Audio Quality for a Superior Call Experience

- Network and call monitoring
- Supports wide range of audio codecs

EASY TO IMPLEMENT AND MAINTAIN, INTUITIVE TO USE

Honeywell Smart Talk leverages the power pioneered VoIP unified communications and collaboration. Honeywell's years of experience in training and onboarding associates and store operations users is quick and uncomplicated startup. The solution can be set up and managed from one central portal, with mobile device management (MDM) capabilities ensuring rapid implementation.

Deliver exceptional service and experiences for your customers.
Contact your Honeywell representative today.

For more information
sps.honeywell.com

Honeywell Safety and Productivity Solutions
855 S Mint St
Charlotte, NC 28202
800-582-4263
www.honeywell.com

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