

# WTG ENERGY TRANSFORMS OPERATIONS WITH AMI AND NXU ULTRASONIC GAS METERS

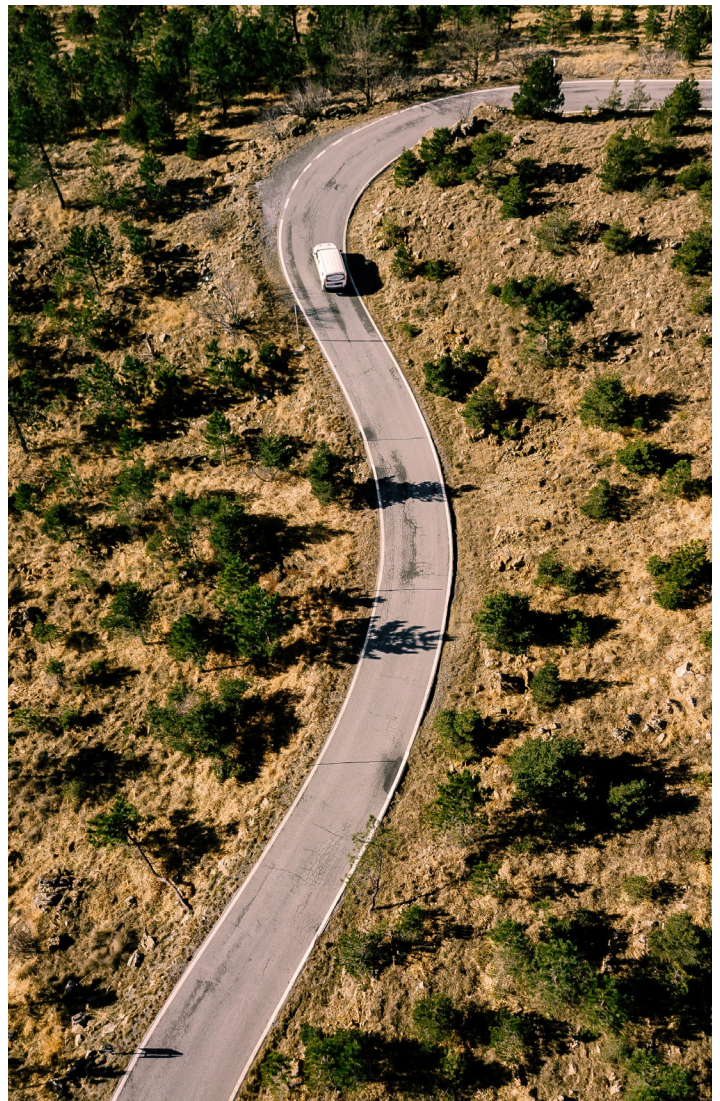
## Case Study

WTG Energy is a natural gas utility and infrastructure provider serving over 30,000 customers across Texas, Oklahoma and New Mexico. With a diverse customer base that includes residential, agricultural, commercial and nonprofit sectors, WTG Energy operates an expansive infrastructure of more than 8,000 miles of distribution and transmission pipeline.

### BUSINESS DRIVERS FOR CHANGE

WTG Energy evaluated its operational efficiency, and it became clear that the company's vast geographic footprint and reliance on manual meter reads were creating significant logistical and financial challenges. Frequent truck rolls to remote locations were not only costly but also inefficient in today's data-driven utility landscape.

WTG Energy recognized the need to modernize and transition to advanced metering infrastructure (AMI). The goal was to reduce operational overhead, improve data accuracy and enhance safety for both customers and employees. The company sought a solution that would bring them into the digital age while maintaining rigorous safety standards — a top priority for their team.



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## EVALUATION PROCESS

WTG Energy began with a comprehensive market analysis, exploring a wide range of AMI solutions. After extensive research, they narrowed their request for proposal (RFP) process to three vendors and launched a four-month pilot program which included:

- Multiple field tests
- Evaluation of cellular connectivity across varied terrain
- Performance benchmarking of meter technologies

Throughout the pilot, the NXU Ultrasonic Residential Gas Meter stood out for its reliability, cellular connectivity and robust safety features. The solution aligned perfectly with WTG Energy's operational goals and safety-first culture.

## EXPERIENCE WITH THE KGM AND HONEYWELL TEAMS

WTG Energy's experience with Honeywell and its Channel Partner KGM was a key factor in their decision, marked by collaboration, responsiveness and a deep understanding of WTG Energy's unique needs.



## RESULTS AND LOOKING AHEAD

By adopting the NXU Ultrasonic Residential Gas Meter and AMI technology, WTG Energy is now positioned to:

- Reduce truck rolls and operational costs
- Gain real-time insights into system performance
- Enhance safety for field teams and customers
- Deliver better service through data-driven decision-making

WTG Energy's journey is a testament to how thoughtful evaluation and the right technology partnership can drive meaningful transformation — even for utilities with complex infrastructure.

### For more information

[wtg-energy.com](http://wtg-energy.com)

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