

## Honeywell Howard Leight™ HL400™ Disposable Earplug Dispenser Your Choice in Hearing Protection

**Q1: With the introduction of the New Howard Leight HL400 Earplug Dispenser, will the LS400 dispenser be discontinued?**

**A1:** Yes. The HL400 is intended to replace the LS400 by the end of 2018 or while supplies last on the LS400. Honeywell will continue to support all customers with installed LS400 dispensers for a duration of time as we continue to supply the refill earplugs in zip top bags.

**Q2: Will the Howard Leight LS500 Earplug Dispensers still be available?**

**A2:** The LS500 will still be available and there are no plan to discontinue this product in 2018.

**Q3: What types of earplugs will work with the HL400 Dispenser?**

**A3:** The HL400 works with all of the Howard Leight disposable uncorded foam earplugs: MAX®, MAX® Small, MAX Lite®, X-TREME®, Laser Lite®, FirmFit®, and Multi Max®.

**Q4: Will the HL400 Dispenser work with corded earplugs?**

**A4:** The HL400 will only work with uncorded earplugs.

**Q5: Does the HL400 Dispenser work with competitor uncorded foam earplugs?**

**A5:** At this time we only guarantee that the HL400 works with the complete line of the Howard Leight disposable uncorded foam earplugs. We cannot guarantee competitors' products will work in our dispenser.

**Q6: How do I get started with a new HL400 Dispenser?**

**A6:** Honeywell has set up easy part numbers to get you started with the HL400 dispenser. For each part number listed below you will receive: 1 HL400 dispenser with mounting brackets and 1 prefilled canister of your choice of Howard Leight disposable foam earplugs.

GET STARTED – dispenser with prefilled canisters			
Part No.	Description	NRR*	Case Qty
HL400-MAX-INTRO	HL400 Dispenser with 1 prefilled canister of 400 prs. MAX earplugs	33 dB	1 dispenser, 1 canister per case
HL400-MAXS-INTRO	HL400 Dispenser with 1 prefilled canister of 400 prs. MAX Small earplugs	30 dB	1 dispenser, 1 canister per case
HL400-LPF-INTRO	HL400 Dispenser with 1 prefilled canister of 400 prs. MAXLite earplugs	30 dB	1 dispenser, 1 canister per case
HL400-LL-INTRO	HL400 Dispenser with 1 prefilled canister of 400 prs. Laser Lite earplugs	32 dB	1 dispenser, 1 canister per case
HL400-FF-INTRO	HL400 Dispenser with 1 prefilled canister of 400 prs. FirmFit earplugs	30 dB	1 dispenser, 1 canister per case
HL400-MM-INTRO	HL400 Dispenser with 1 prefilled canister of 400 prs. MultiMax earplugs	31 dB	1 dispenser, 1 canister per case
HL400-XTR-INTRO	HL400 Dispenser with 1 prefilled canister of 400 prs. X-TREME earplugs	32dB	1 dispenser, 1 canister per case

\* All earplugs are Canada Class A(L)

**Q7: What are the refill options on the HL400 Earplug Dispenser?**

**A7:** There are two options when refilling your HL400 Dispenser: choose either a prefilled canister of 400 earplugs or a zip top refill bag of 200 earplugs.

**Q8: Which option should I choose when refilling my dispenser: the prefilled canister or the zip top bag?**

**A8:** The choice is yours when it comes to refilling the dispenser. You can choose convenience by selecting the prefilled canister that is already ready to use with your favorite earplugs. Or you can choose the economical choice that allows you to always keep the canister full by refilling when you see it getting low. Either choice is a great option.

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**Q9: How do I order the prefilled canisters? Refill zip top bags?**

**A9:** The below part numbers have been created to make refill options simple, whether you are interested in the prefilled canisters or the refill zip top bags.

PLUG N PLAY – refill canisters			
Part No.	Description	NRR	Case Qty
HL400-MAX-REFILL	Prefilled canister of 400 prs. MAX earplugs (800 pairs earplugs)	33 dB	2 canisters per case
HL400-MAXS-REFILL	Prefilled canister of 400 prs. MAX Small earplugs (800 pairs earplugs)	30 dB	2 canisters per case
HL400-LPF-REFILL	Prefilled canister of 400 prs. MAXLite earplugs (800 pairs earplugs)	30 dB	2 canisters per case
HL400-LL-REFILL	Prefilled canister of 400 prs. Laser Lite earplugs (800 pairs earplugs)	32 dB	2 canisters per case
HL400-FF-REFILL	Prefilled canister of 400 prs. FirmFit earplugs (800 pairs earplugs)	30 dB	2 canisters per case
HL400-MM-REFILL	Prefilled canister of 400 prs. MultiMax earplugs (800 pairs earplugs)	31 dB	2 canisters per case
HL400-XTR-REFILL	Prefilled canister of 400 prs. X-TREME earplugs (800 pairs earplugs)	32 dB	2 canisters per case
REFILL AS NEEDED – refill bags			
Part No. *	Description	NRR	Case Qty
MAX-LS4-REFILL	1 zip top bag of 200 prs. MAX earplugs (2000 pairs earplugs)	33 dB	10 zip top bags per case
LPF-LS4-REFILL	1 zip top bag of 200 prs. MAXLite earplugs (2000 pairs earplugs)	30 dB	10 zip top bags per case
LL-LS4-REFILL	1 zip top bag of 200 prs. Laser Lite earplugs (2000 pairs earplugs)	32 dB	10 zip top bags per case
FF-LS4-REFILL	1 zip top bag of 200 prs. FirmFit earplugs (2000 pairs earplugs)	30 dB	10 zip top bags per case
MM-LS4-REFILL	1 zip top bag of 200 prs. MultiMax earplugs (2000 pairs earplugs)	31 dB	10 zip top bags per case
XTR-LS4-REFILL	1 zip top bag of 200 prs. X-TREME earplugs (2000 pairs earplugs)	32 dB	10 zip top bags per case

\* Old refill bag numbers are italicized in parenthesis next to the new part number. Do not include the old part number when ordering refill bags for the HL400. The refill bags are the same product; the only difference is the UOM changed from price per pair to price per case.

**Q10: How do you refill the earplugs in the HL400 Dispenser?**

**A10:** Step 1: Remove the canister from dispenser base. Turn upside-down and then remove the canister lid. Refill the canister with either a bag of Howard Leight disposable earplugs or choose to use a prefilled canister.  
Step 2: Once canister is full (up to 400 plugs), snap canister lid back onto canister. You will hear a click sound to assure it is back in place.  
Step 3: Flip canister right side up and gently insert back into dispenser base. Arms of dispenser base will click when canister is properly inserted.

**Q11: The refill bags are filled with 200 pair of earplugs, leaving a lot of room left over in the canister, why?**

**A11:** Continuing to provide a quantity of 200 pair enables customers to fill a half-full dispenser without overflow. In addition, it eliminates the need for storing an open bag of earplugs.

**Q12: If the canister indicates that it holds 400 pairs of earplugs, then why does the canister have some extra space inside?**

**A12:** The refill canisters have some extra room to allow for the plugs to move freely in the canister to dispense correctly. Also, the canisters were designed to allow room for you to refill as needed, potentially holding slightly over 400 pair (if refilling with the zip top bags).

**Q13: For the HL400, are you able to use the same refills from the LS400 Dispenser?**

**A13:** Yes! The refill bags used with the LS400 can be used with the HL400 Dispenser.

**Q14: What do I do with the prefilled canister once it is empty?**

**A14:** The empty canister can be reused (by refilling the canister) or replaced with another prefilled canister. The canisters are made with Polycarbonate, a level 7 blow molded recyclable plastic. Recycling programs may vary by location; please check with your local recycling program.

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**Q15: Is the HL400 Dispenser a wall mount or table top unit?**

**A15:** It's all about choice. The HL400 can be either a table unit (free standing or mounted) or a wall unit (mounted only).

**Q16: How do I mount the HL400 Dispenser?**

**A16:** The universal hole positions and the clip slots of the HL400 Dispenser match many other competitor dispensers as well as the Howard Leight LS-400. This design eliminates the need to drill new holes or take off existing clip mounts, making it easy to mount.

**Q17: Can the HL400 Dispenser be mounted to a table for stability?**

**A17:** The HL400 dispenser has horizontal mounting holes in the base/catch tray so it can be mounted to a flat surface to ensure stabilization and prevent movement. The dispenser also features anti-slip rubber feet allowing it to be free standing on a table top with the option to be moved to a new location.

**Q18: What is the warranty on the HL400 Dispenser?**

**A18:** The warranty on the HL400 is for one year from the date of shipment. If the dispenser breaks outside of the warranty window, you can order a new dispenser frame by using the part number HL400. This part number, HL400, is for the dispenser frame without a canister of earplugs. Should you have any other issues with the dispenser please contact customer care at 800.430.5490 US or 888.212.7233 Canada.

Other Key Points:

- Removal of canister: For new units, the canister will have a bit of resistance when removing the canister from the base. This is due to our optimization of the connection, ensuring that the canister will remain in place in high traffic areas. The resistance will become less after the first few disconnections.
- Assembly: When placing the canister lid back onto the canister make sure the canister label is facing you and the connection slots are away from you. The canister lid will be opposite, with the connection slots closer to you, that way the two pieces connect with the sound of a click.
- Dispensing: The HL400 dispenser is unique in that the dispenser knob rotates in both directions, allowing ease of dispensing for both left and right handed people.

**For technical inquires contact technical services:**

Technical Service: 800.873.5242 (option 6)

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